CRIME PREVENTION YOUR UPDATE

Common COVID-19 Scams:

- An offer of £258 from the government to help during the coronavirus outbreak just by entering your bank details. Government departments never ask for your bank details in this way.

- The 'infection list' scam mimicking the World Health Organisation (WHO) claiming to provide a list of local infections. To access it they need to pay into a bitcoin account or click on a link that delivers malware onto the computer.

- A scam email from HM Government asking for donations to the NHS during the COVID-19 outbreak. The NHS will never ask you to send money directly to a bank account.

- A fake government email stating: *'As schools will be closing, if you're entitled to free school meals, please send your bank details and we'll make sure you're supported'.*

- Selling scam products such as supplements and anti-virus kits that falsely claim to cure or prevent COVID-19.

- Fake COVID-19 swabbing kits, hand sanitisers, and face masks sold online. These products can be dangerous.

- Call Centres offering supplements that supposedly prevent COVID-19.

- Criminals claiming to be your bank, mortgage lender or utility company. Your bank or the police will NEVER ask you to transfer money or move it to a safe account.

- A text asking recipients to pay a £35 fine as it says they have been *'recorded as leaving their home on three occasions'* during the lockdown.

- Doorstep cleansing services that offer to clean drives and doorways to kill bacteria and help prevent the spread of the virus.

- Bogus Red Cross or healthcare workers offering to take your temperature or provide 'home-testing' for COVID-19.

- Criminals targeting vulnerable people on their doorstep and offering to do their shopping. They take the money and do not return.

Anyone who has been a victim of fraud or cybercrime can report it to **Action Fraud** on **0300 123 2040**

If you've been affected by crime you can contact the **Victim Support** team on **0808 178 1641**

COVID-19 Community Support Helplines:

Helplines are now available to provide information and advice, as well as practical support to elderly or vulnerable residents who need assistance with essential food or household supplies, collection of medication, or who are at risk of loneliness:

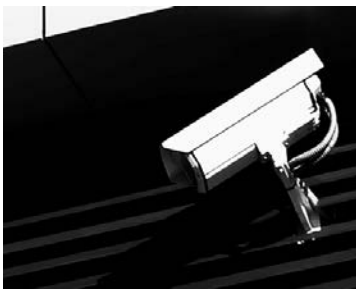| Gov.uk COVID-19 support service for extremely high risk / vulnerable people: 0800 028 8327	
Hampshire Helpline 0333 370 4000	Southampton 023 8083 4800
Portsmouth 023 9268 8004	Isle of Wight 01983 823 600

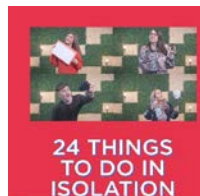## Security Advice for Businesses

To support businesses manage their security during the coronavirus pandemic, Secured by Design, the Police Digital Security Centre and the National Counter Terrorism Security Office have put together a leaflet containing the Top 10 Security Tips for Closed Business Premises, the Top 10 Cyber Security Tips for Working at Home and the latest Counter Terrorism advice.

The leaflet is aimed at businesses who have either been instructed by the government to close in line with the COVID-19 guidance or have chosen to close, and provides advice and guidance to assist them review both their physical and cyber security to reduce the chances of falling victim to criminals.

The government have also published guidance for employers and businesses about COVID 19.

Police Instagram account for teenagers

The **police.uk.insta** account has useful advice and information for young people aged 13+

COVID-19 Police Response – Public Survey

The Police and Crime Commissioner and Hampshire Constabulary would like to know your thoughts and views around the current COVID-19 response in order to build up a better understanding of how you view both the wider partnership and policing responses to it. A few minutes of your time each week in doing this will help inform the shaping of plans as the current situation and fight against COVID-19 develops. Please click here to complete the Covid-19 Response Survey