

**Prescription collection by the Bishop's Waltham Independent Pharmacy**  
**(Formally known as Lloyds)**

To have Lloyds collect and deliver a prescription follow the process below.

1. Contact the surgery and nominate Lloyds Pharmacy as your nominated Managed Service provider.
2. Inform Lloyds Pharmacy of the next delivery request. Allowing at least 7 days' notice.
3. Lloyds Pharmacy will collect the prescription from the surgery and fulfil its required medication.
4. Lloyds Pharmacy will deliver medication to patient's home address.
  
5. All future prescriptions will be completed, and delivered, by Lloyds Pharmacy automatically.

*(During normal, times this is a service that Lloyds Pharmacy supply to house bound or patients with no friends or relatives. During the COVID19 pandemic they have opened it out to clinically vulnerable.*

*When the current situation has dissipated Lloyds will revert to the original practice.)*

6. Any temporary amendments to the prescription, by the patient, can be made by telephoning Pharmacy on 01489 892499.